SEBASTIÁN EXPÓSITO RUIZ

JUNIOR PROGRAMMER / IT TECHNICIAN

CONTACT DETAILS

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KEY SKILLS

- Problem-solving.
- Teamwork.
- Adaptability.

PROYECTS

TFG: Web de Protocolos (HSJD) — Power Apps, SharePoint
- Platform for managing and accessing employee protocols
- Read/no-read control and multi-user experience

App Agenda — Kotlin, Firebase
- Android app for contact management with user authentication
- Cloud-based CRUD operations + login/registration flow

AvaloniaCatalogoWinForms — C#, .NET, WinForms (Avalonia UI)
- Catalog-style desktop application (listing + details) with screen navigation
- UI practice and presentation logic (events, validations, and structure)

Volunteer Web Designer – ADCA Association (2025)

EXTRAS/AVAILABILITY

- Immediate start.
- Registered in the Youth Guarantee.
- B1 level of English (Cambridge).

PROFESSIONAL PROFILE

Junior **DAM** Technician with practical experience in **IT support** and **development** (Power Apps/SharePoint + C#, Kotlin/Firebase, Python/SQL). Focused on **automation** and **process improvement**. Seeking a **junior** position (Development/QA Automation/Power Platform) where I can contribute with rapid learning, clear documentation, and a focus on delivery.

EDUCATION

SALESFORCE: Developing APPs in APEX 2025
- 60 h Cloud Coachers (Visualforce)

Higher Vocational Training in Multiplatform Application Development (DAM), Bilingual Program (2023–2025)
- **Final Project (TFG): WEB-DE-PROTOCOLOS-HSJD**

Internal app for Hospital San Juan de Dios employees, built in Power Apps with SharePoint integration and C# components. Implemented access control, sync automation, and management of training protocols.

Technological Sciences Baccalaureate — I.E.S. Juan Ciudad Duarte (Sep 2019 – Jun 2021)

PROFESSIONAL EXPERIENCE

IT Department Intern — Hospital San Juan de Dios (2025)
- User support: diagnosis and resolution of HW/SW incidents (prioritization + closure).
- Equipment/software inventory + procedure documentation (maintenance and tuning).
- Updating of internal tools (inventory/management), improving availability and response times.

Call Center Agent — Konecta (2023)
- Handled and managed customer inquiries by phone and email, ensuring clear and efficient communication.
- Resolved incidents (~150) and escalated requests to the appropriate team, ensuring follow-up until closure.
- Documented cases and improved incident traceability in the CRM.

TECHNICAL SKILLS

Languages and tools